



# IMPACT DW Office

DW OFFICE ML / DW OFFICE USB ML / DW OFFICE PHONE

## Freedom and flexibility

IMPACT DW Office is single-sided premium wireless DECT headsets with a base station and choice of wearing styles for quality-conscious business professionals demanding excellent audio call performance and comfort. Dual- and single-connectivity variants available connecting to PC/softphone and/or desk phone.

Designed for all-day use and to deliver high-quality sound around the office. Keep your hands free and make calls in comfort wherever in the office your busy life takes you.

See details and product data on next pages.



## BENEFITS & FEATURES

- **Ensure premium audio for excellent call quality**  
Maximize speech intelligibility with Sennheiser Voice Clarity and a noise-cancelling microphone
- **Talk all day in comfort**  
Up to 12 hours talk time and lightweight headset with soft leatherette ear pad
- **Enjoy wireless freedom and dual-connectivity**  
Wireless reach of up to 180 m/590 ft and the flexibility of dual-connectivity to both desk phone and PC/softphone
- **Choose your wearing style**  
Comfortable, smart headsets designed to suit every personal preference; headband, ear hook or optional neckband\*
- **Easy magnetic docking and charging**  
Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call

## ADDITIONAL BENEFITS & FEATURES

- **Get premium looks and performance**  
Iconic design that combines style with functionality
- **Enable seamless call management**  
Intuitive interface to answer/end calls\*\*, mute and control volume
- **Stay mobile with fast charging**  
50% battery charges in just 20 minutes
- **Eliminate Wi-Fi interference**  
DECT protected frequency band enabling increased number of headset users
- **Secure your conversation**  
Effective and efficient encryption of all your calls
- **Engage easily in phone conferences**  
Intuitive, easy setup of up to 4 headsets with the same base station
- **Simple hot desking**  
Fast, secure pairing – simply dock headset in the base station
- **Protect your hearing**  
From acoustic shock with Sennheiser ActiveGard® technology





# IMPACT DW Office

DW OFFICE ML / DW OFFICE USB ML / DW OFFICE PHONE

## Product Data

### General Data

Product description	<p><b>IMPACT DW OFFICE ML:</b> Wireless DECT headset, single-sided with base station. Dual connectivity to desk phone and PC/Softphone. UC optimized and Skype for Business Certified.</p> <p><b>IMPACT DW OFFICE USB ML:</b> Wireless DECT headset, single-sided with base station. Single connectivity to PC/Softphone. UC optimized and Skype for Business Certified.</p> <p><b>IMPACT DW OFFICE PHONE:</b> Wireless DECT headset, single-sided with base station. Single connectivity to desk phone.</p>
Wearing style	Headband – single-sided and ear hook. Neckband available as accessory*
Weight	24 g / 0.86 oz (Ear hook version) 50 g / 1.76 oz (Headband version)
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset

### Audio

Microphone	Noise-cancelling microphone for speech clarity
Microphone frequency range	150 Hz – 6.8 KHz (Wideband) 300 Hz – 3.5 KHz (Narrowband)
Mute microphone	Yes
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency range	150 Hz – 6.8 KHz (Wideband) 300 Hz – 3.5 KHz (Narrowband)

### Technical Data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US)
GAP compatible	Yes (Headset)
Headset	Connects to base station
Base station	IMPACT DW OFFICE ML: Connects to desk phone and UC/Skype for Business IMPACT DW OFFICE USB ML: Connects to UC/Skype for Business IMPACT DW OFFICE PHONE: Connects to desk phone
Headset Auto Link to Base	Yes, can be activated on the base station
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)



# IMPACT DW Office

DW OFFICE ML / DW OFFICE USB ML / DW OFFICE PHONE

## Product Data

### Technical Data

Talk time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Standby time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	0 – 50%: 20 minutes 0 – 100%: 1 hour
Warranty	2 years

### Hearing Protection

ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU***/AUS Limiter depending on regional variant	Activated by DIP switch, HeadSetup™ Pro and HeadSetup™ Pro Manager

Content of delivery	IMPACT DW OFFICE ML	IMPACT DW OFFICE USB ML	IMPACT DW OFFICE PHONE
What's in the box	<ul style="list-style-type: none"> <li>– Headset (with name plate for ear hook and distance holder)</li> <li>– Base station</li> <li>– Power supply</li> <li>– USB cable</li> <li>– Audio phone cable</li> <li>– Headband (detachable)</li> <li>– Ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S</li> <li>– Extra earbuds size M and L</li> <li>– Name plate holder for headband and name plate instruction</li> <li>– Printed Quick Guide</li> <li>– Printed Safety Guide</li> </ul>	<ul style="list-style-type: none"> <li>– Headset (with name plate for ear hook and distance holder)</li> <li>– Base station</li> <li>– Power supply</li> <li>– USB cable</li> <li>– Headband (detachable)</li> <li>– Ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S</li> <li>– Extra earbuds size M and L</li> <li>– Name plate holder for headband and name plate instruction</li> <li>– Printed Quick Guide</li> <li>– Printed Safety Guide</li> </ul>	<ul style="list-style-type: none"> <li>– Headset (with name plate for ear hook and distance holder)</li> <li>– Base station</li> <li>– Power supply</li> <li>– Audio phone cable</li> <li>– Headband (detachable)</li> <li>– Ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S</li> <li>– Extra earbuds size M and L</li> <li>– Name plate holder for headband and name plate instruction</li> <li>– Printed Quick Guide</li> <li>– Printed Safety Guide</li> </ul>

### Software

HeadSetup™ Pro (Freeware)	Remote call control, firmware updates and settings <a href="http://www.sennheiser.com/software">www.sennheiser.com/software</a>
PC Software (Freeware)	For other relevant PC software, please check <a href="http://www.sennheiser.com/software">www.sennheiser.com/software</a>
HeadSetup™ Pro Manager (Saas)	Manage, update and configure your Sennheiser audio devices from one location <a href="http://www.sennheiser.com/headsetup-pro-manager">www.sennheiser.com/headsetup-pro-manager</a>
UC compatible	Yes. For more information please go to <a href="http://www.sennheiser.com/headsetcompatibility">www.sennheiser.com/headsetcompatibility</a>

\*Neckband available as accessory (Art. No. 506525)

\*\*Answer/end call requires EHS cable for desk phone and Sennheiser software for certain softphones

\*\*\*Noise at Work: The EU's "Noise at Work Directive" (2003/10/EC) sets limits for two types of noise in the workplace: Acoustic burst and Sustained Noise.





# IMPACT DW Office

DW OFFICE ML / DW OFFICE USB ML / DW OFFICE PHONE



## Product Overview

Connects to	Product name	Order Name	Art.no	EAN Code	UPC Code	Unified Communications
Desk phone, PC/Softphone 	<b>DW Office ML - EU</b>	DW 10 ML - EU	504454	40 44155 05188 9	6 15104 18191 5	UC optimized and Skype for Business Certified
	<b>DW Office ML - UK</b>	DW 10 ML - UK	504456	40 44155 05190 2	6 15104 18193 9	
	<b>DW Office ML - AUS</b>	DW 10 ML - AUS	504457	40 44155 05191 9	6 15104 18194 6	
	<b>DW Office ML - US</b>	DW 10 ML - US	504455	40 44155 05189 6	6 15104 18192 2	
PC/Softphone 	<b>DW Office USB ML- EU</b>	DW 10 USB ML - EU	504466	40 44155 05200 8	6 15104 18203 5	UC optimized and Skype for Business Certified
	<b>DW Office USB ML- UK</b>	DW 10 USB ML - UK	504468	40 44155 05202 2	6 15104 18206 2	
	<b>DW Office USB ML- AUS</b>	DW 10 USB ML - AUS	504469	40 44155 05203 9	6 15104 18208 0	
Desk phone 	<b>DW Office PHONE - EU</b>	DW 10 PHONE - EU	504430	40 44155 05164 3	6 15104 18160 1	
	<b>DW Office PHONE - UK</b>	DW 10 PHONE - UK	504431	40 44155 05165 0	6 15104 18162 5	
	<b>DW Office PHONE - AUS</b>	DW 10 PHONE - AUS	504433	40 44155 05167 4	6 15104 18164 9	

For information about accessories and spare parts go to [www.sennheiser.com/dw](http://www.sennheiser.com/dw)