

# **OPENRUN PRO**

## User Guide

S810

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# How It Works

# Download the Shokz App



## Shokz



**Manage multipoint pairing, upgrade firmware,  
change EQ modes, and more!**

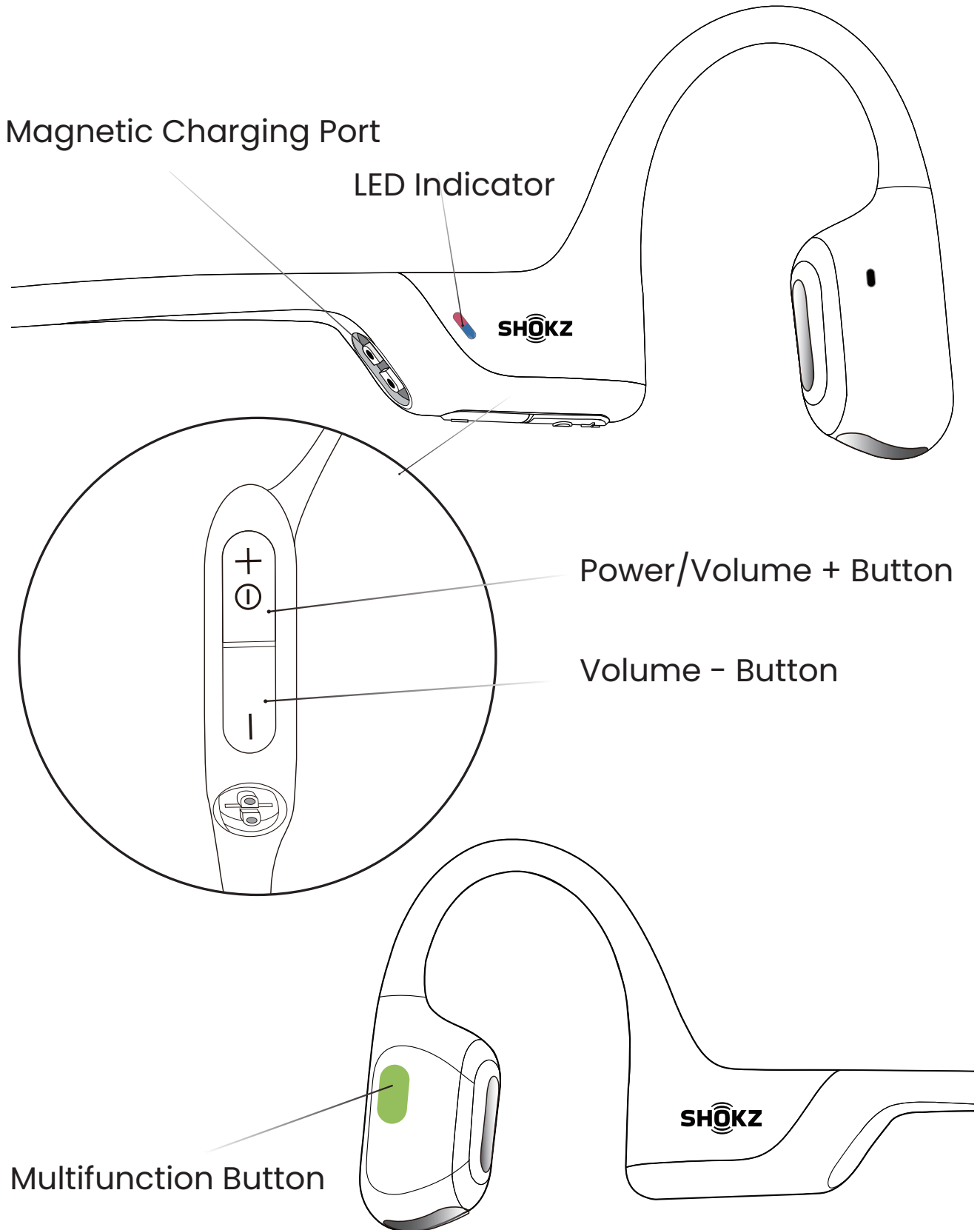
**Download the Shokz App to easily control  
headphone settings.**

\*Only for limited regions.

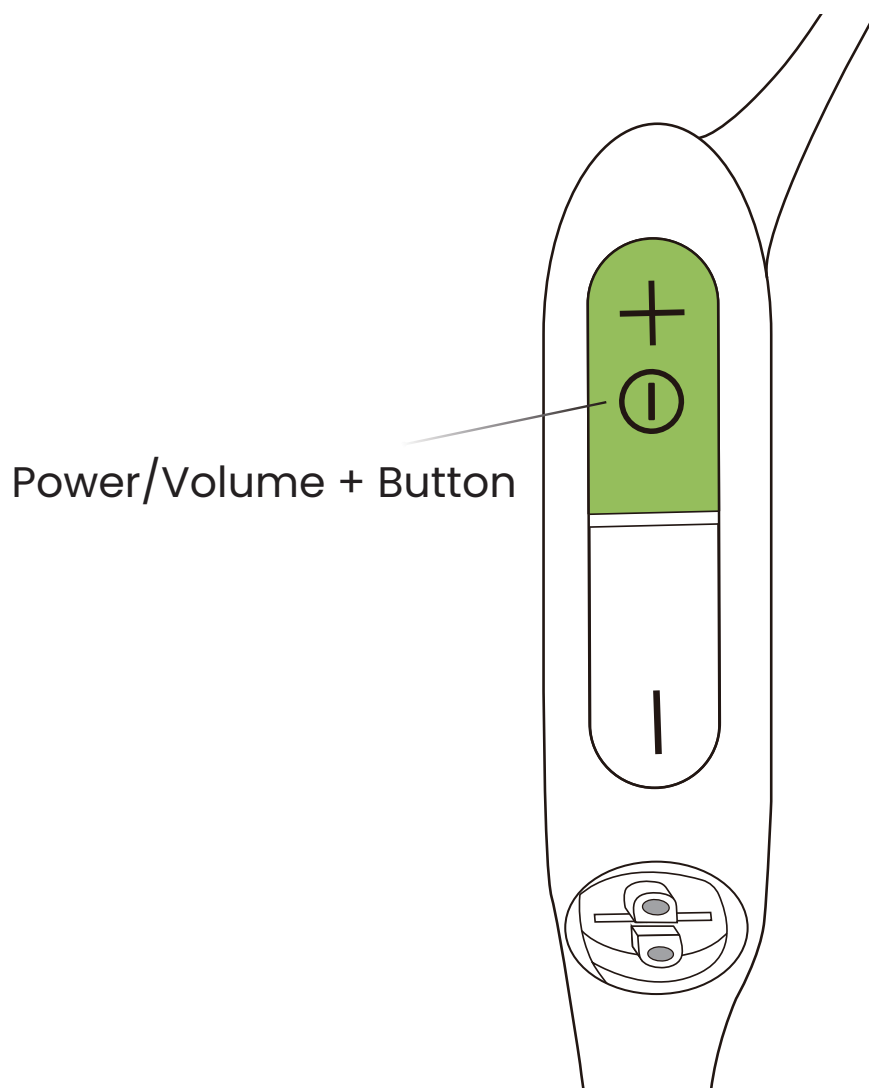
Go to [userguide.shokz.net/openrunpro](https://userguide.shokz.net/openrunpro)  
for more information.

Apple and the Apple logo are trademarks of Apple Inc.,  
registered in the U.S. and other countries.  
Google Play is a trademark of Google LLC.

# Headphone Controls



# ON/OFF



## Turn on the headphones :

Press and hold the Power/Volume + Button until the LED Indicator flashes blue.

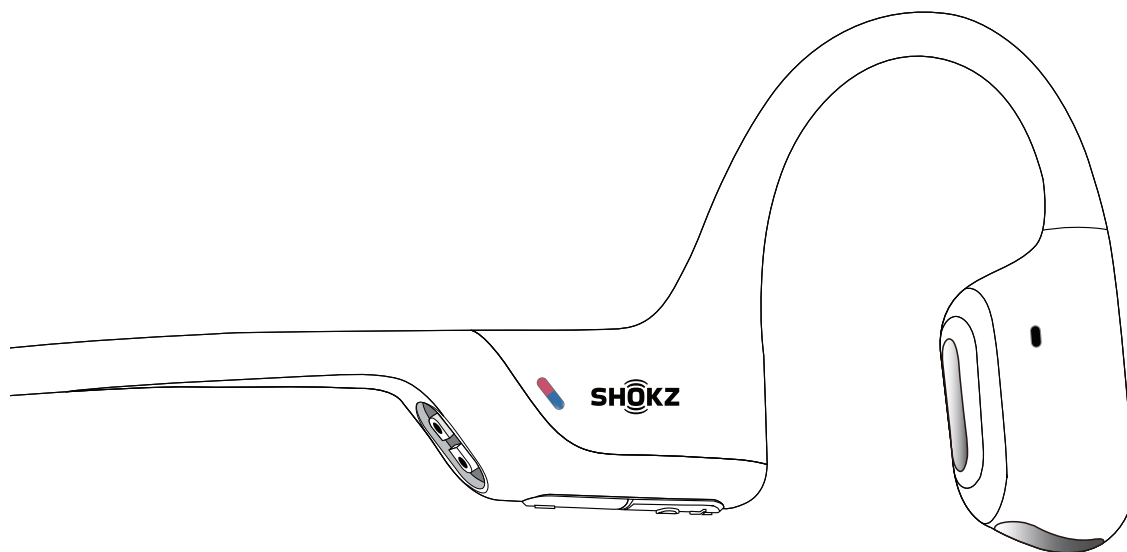
\*Audrey will say : "Welcome to Shokz"

## Turn off the headphones :

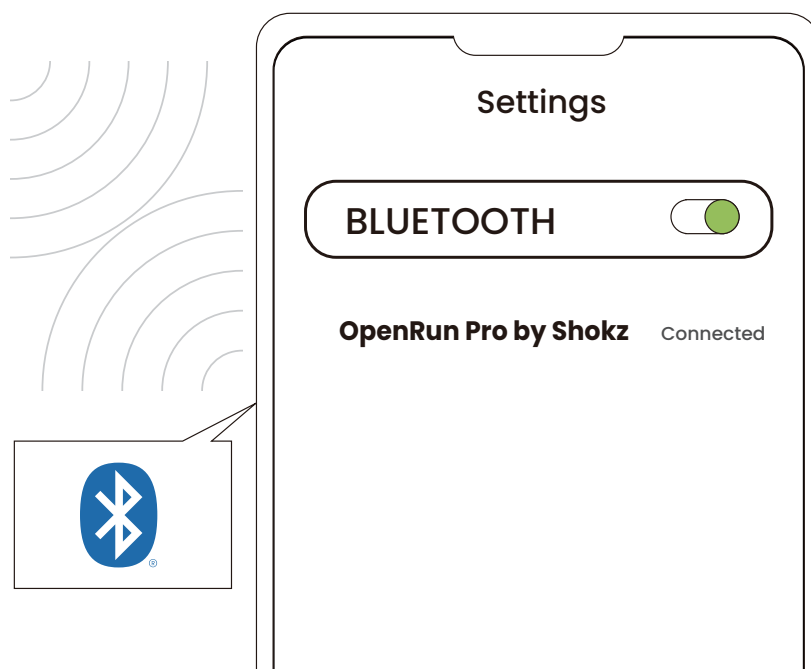
Press and hold the Power/Volume + Button until the LED Indicator flashes red.

\*Audrey will say : "Power off"

# Pairing



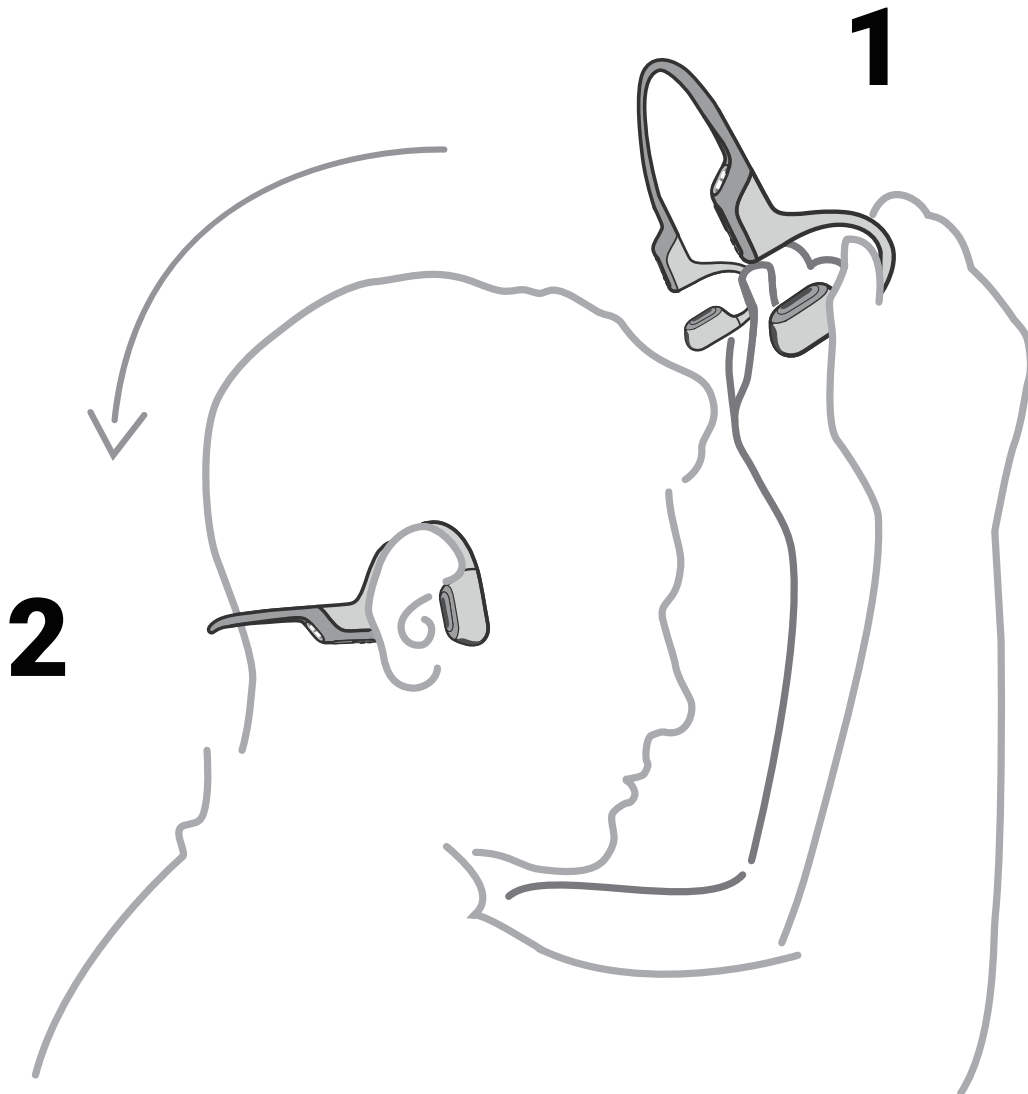
1. Start with OpenRun Pro turned off.
2. Press and hold the Volume + Button until the LED Indicator flashes red and blue alternately.



3. Open your device's Bluetooth settings and select "OpenRun Pro by Shokz." Audrey will say "connected."



# How to Wear



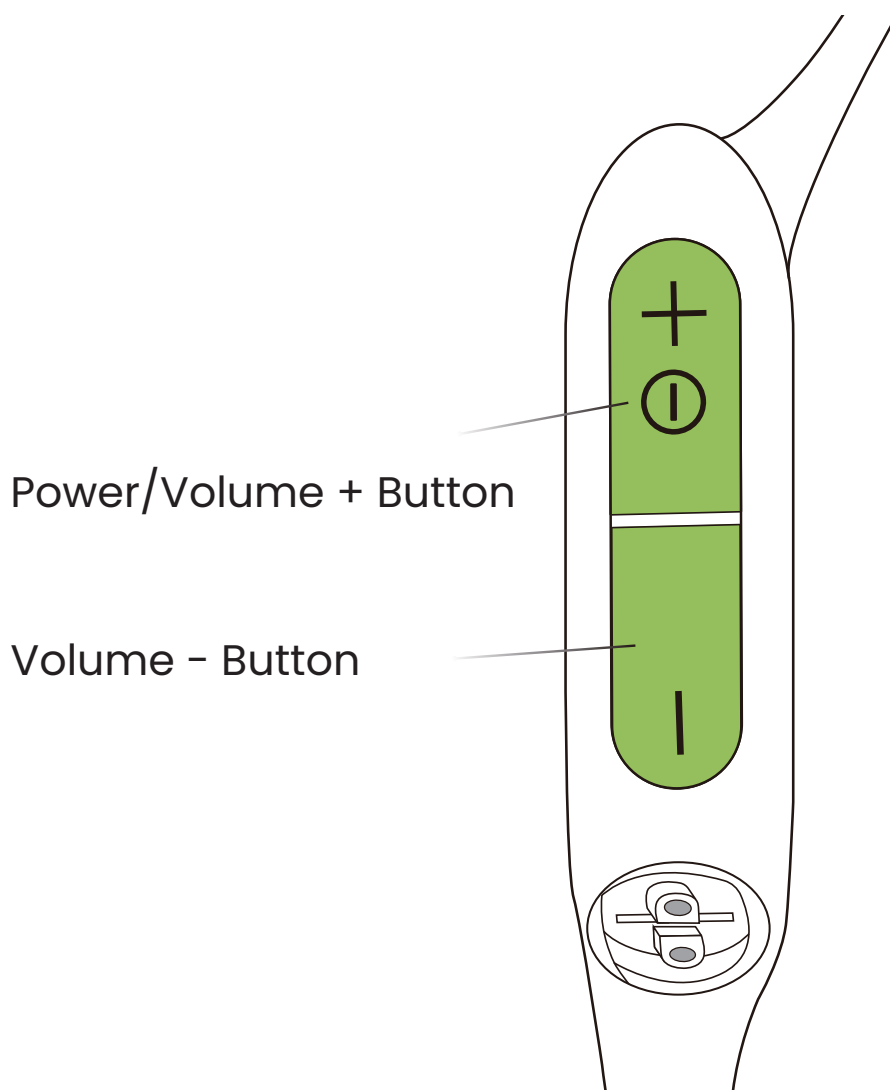
**Pick up the headphones, bring them behind the back of the base of your neck, position the earhooks on your ears, then enjoy your music!**

\*Wearing your headphones the wrong way could cause discomfort. The transducers should rest in front of your ears.

# Volume



Operate volume controls while audio is playing.



## How to change volume:

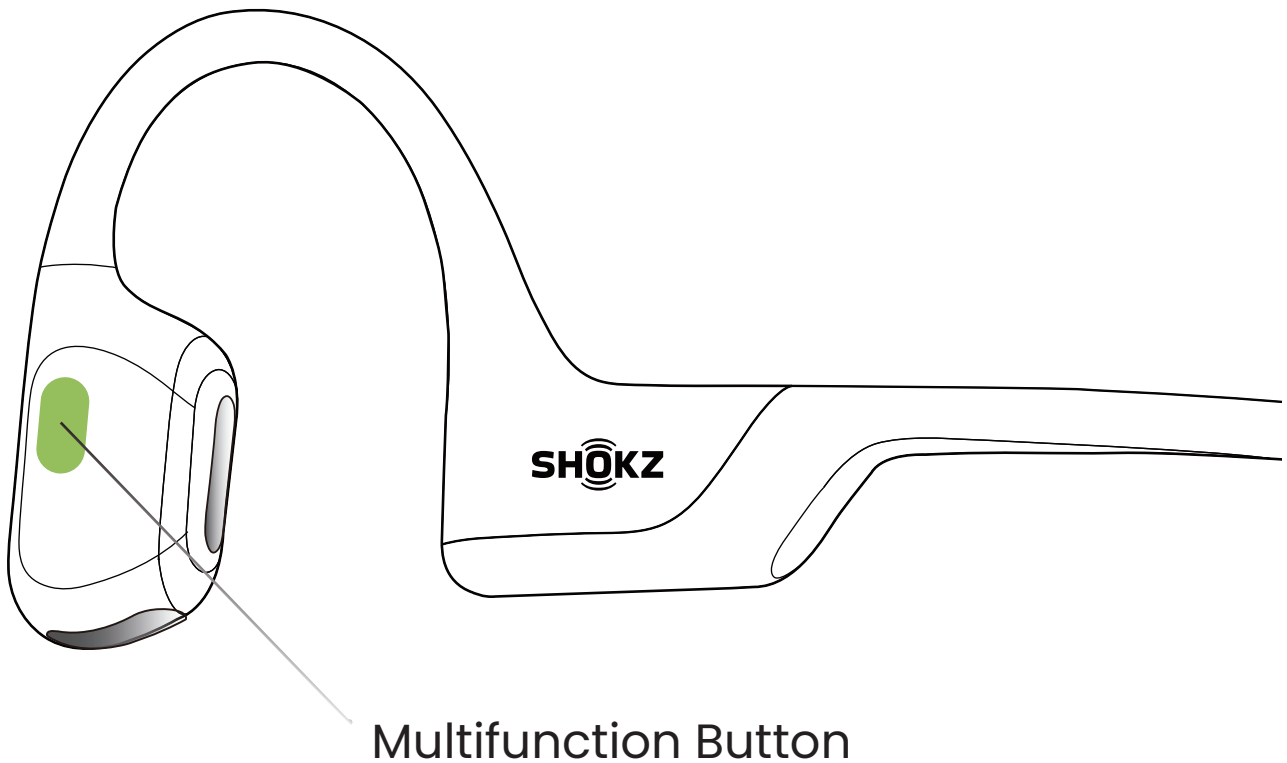
While your audio is playing, adjust headphone volume by pushing either the Volume + or Volume - buttons.

\*A “beep” will sound when the volume is at its max.



\*Listening with headphones at high volume may affect your hearing and the audio will be distorted.

# Multifunction Button



▶|| Play/pause music ●  
Click once

☎ Answer call ●  
Click once

⏭ Next song ● ●  
Double-click while music is playing

📞 End call ●  
Click once

⏮ Previous song ● ● ●  
Triple-click while music is playing

# Multifunction Button

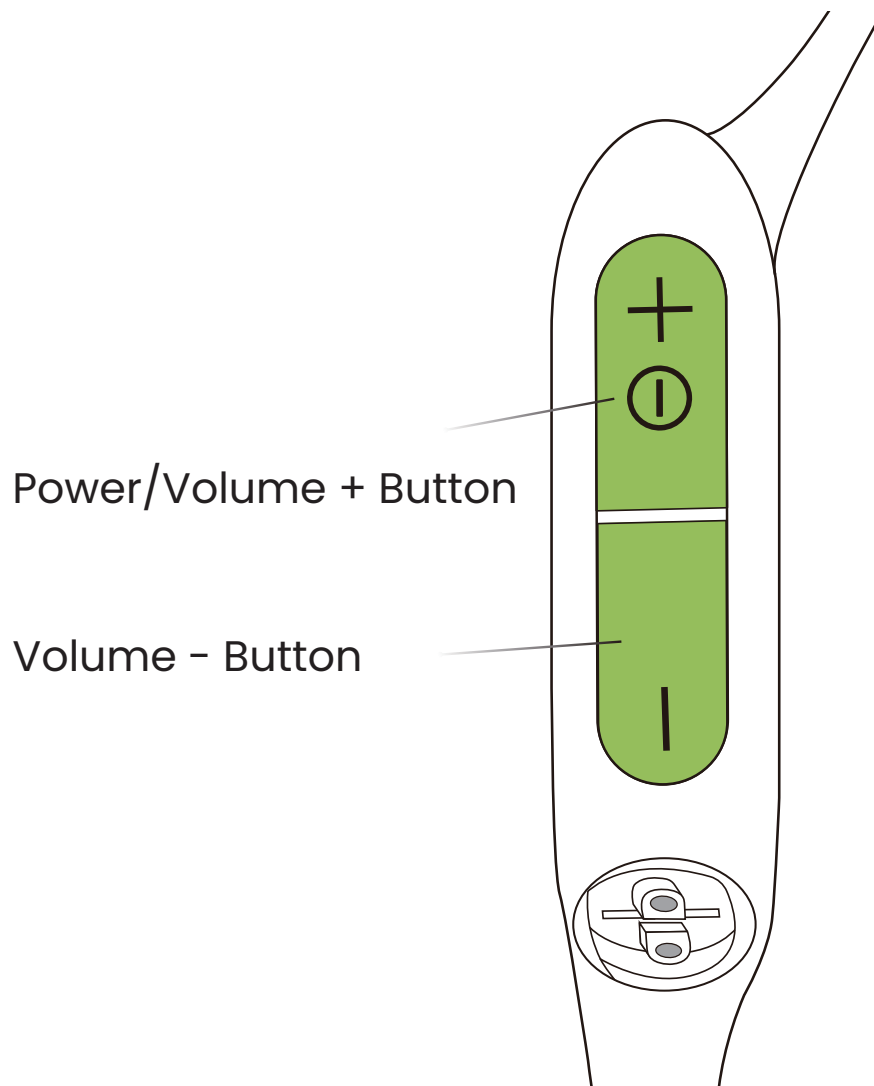
Play music	Click once
Pause music	Click once
Next song	Double-click while music is playing
Previous song	Triple-click while music is playing
Prompt device's voice assistant	Press and hold for 2 seconds
Answer call	Click once
End call	Click once
Reject a call	Press and hold for 2 seconds
Change the language	Double click while in pairing status (red and blue lights flash alternately)
Answer a second call and decline the current call	Press and hold for 2 seconds while a second incoming call is ringing.
Answer a second incoming call and put the current call on hold	Click once while a second incoming call is ringing.
Switch between two calls	Click once while two calls are active.
Hanging up on a multiparty call is the current call	Press and hold for 2 seconds while two calls are active

\*Only applicable for phone calls, not online calls

# Check Battery Status



Operate controls while audio is not playing



## How to check battery status :

Click the Volume + or Volume - button while music is paused, Audrey will tell you the battery status :

\* "Battery high/Battery medium/Battery low/Charge me"

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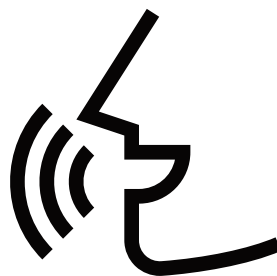
# Extra Features

# EQ Modes



## **Standard Mode**

Balanced frequency for listening to music



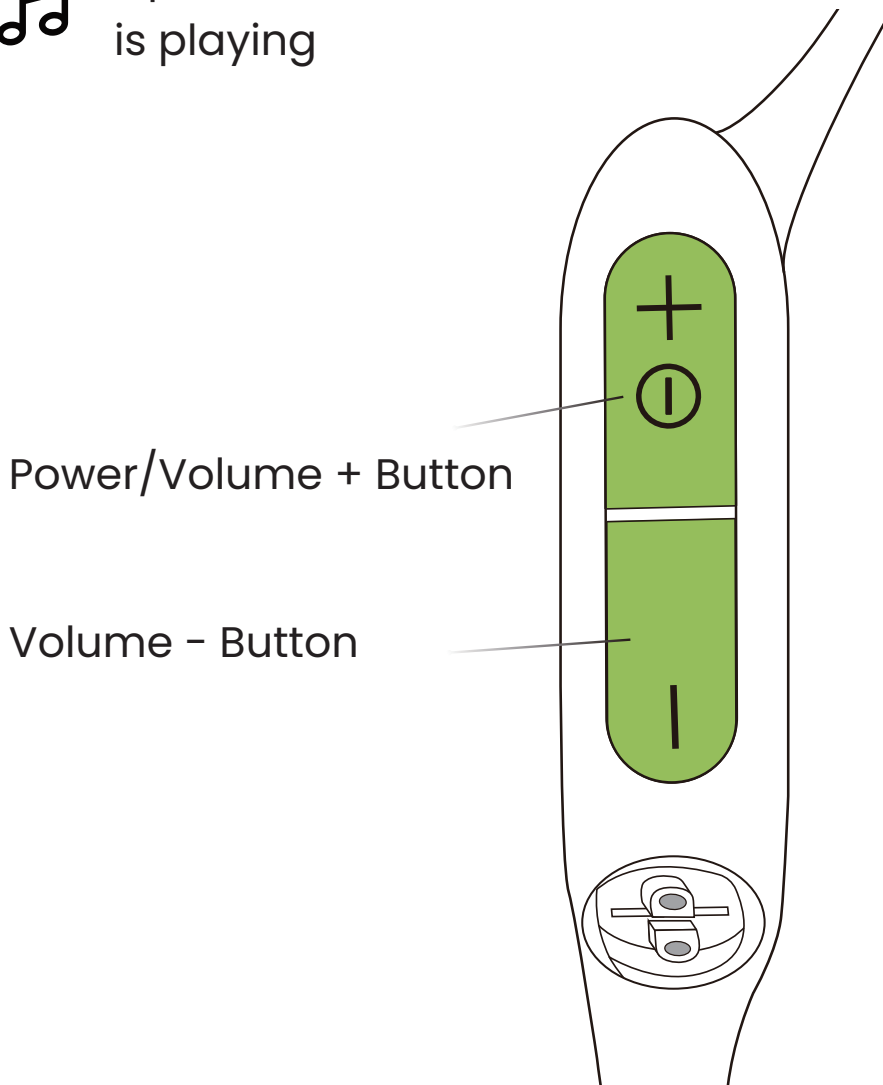
## **Vocal Booster Mode**

Enhanced intermediate frequencies  
for audiobooks, podcasts, etc.

# Switching EQ Modes



Operate controls while music is playing



## How to switch EQ mode :

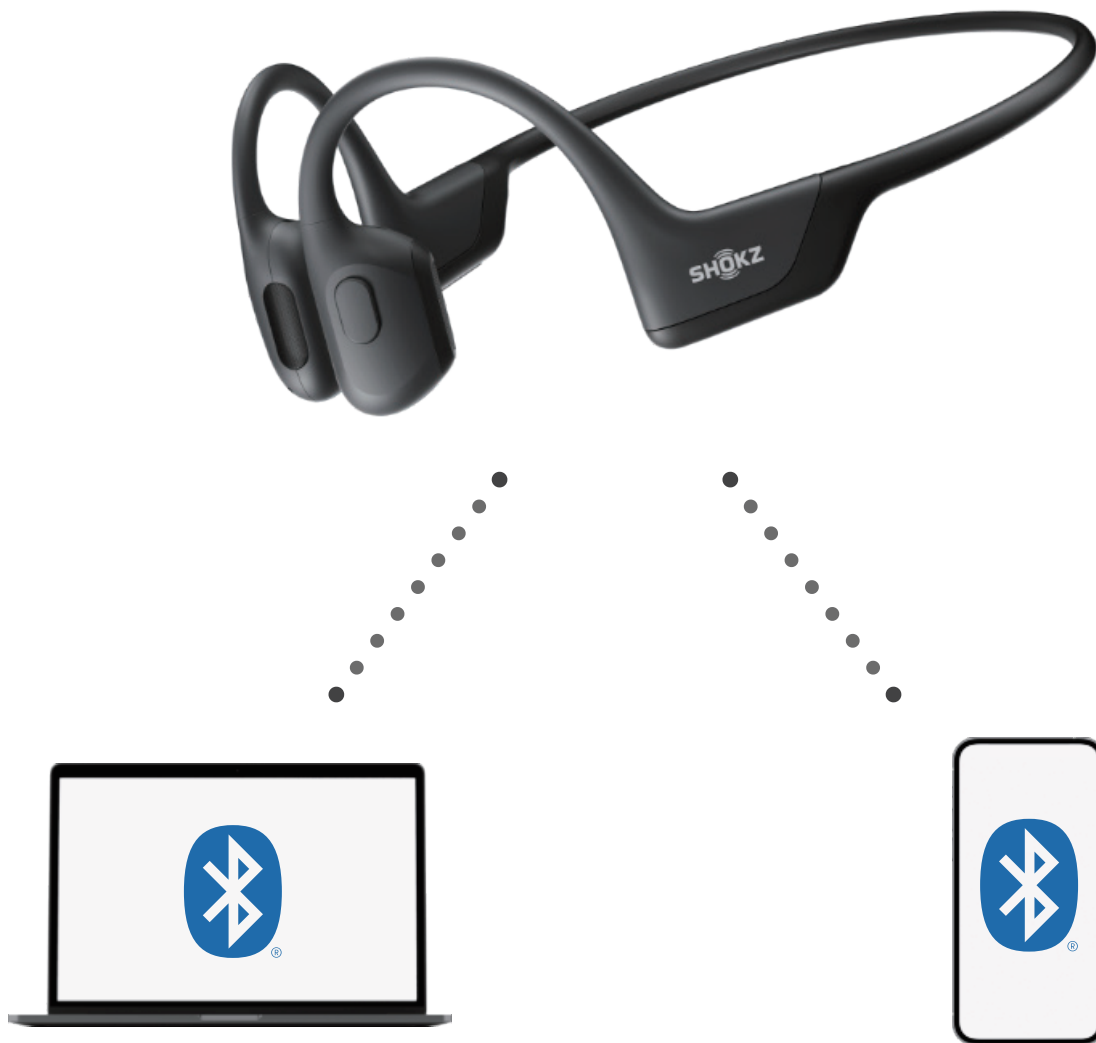
Press and hold both buttons (Power/Volume + Button and Volume - Button) while music is playing until you hear a beep.

\*Audrey will say : "Standard Mode/Vocal Booster Mode"

\*You can also use the shokz App to change the EQ mode



# Multipoint Pairing

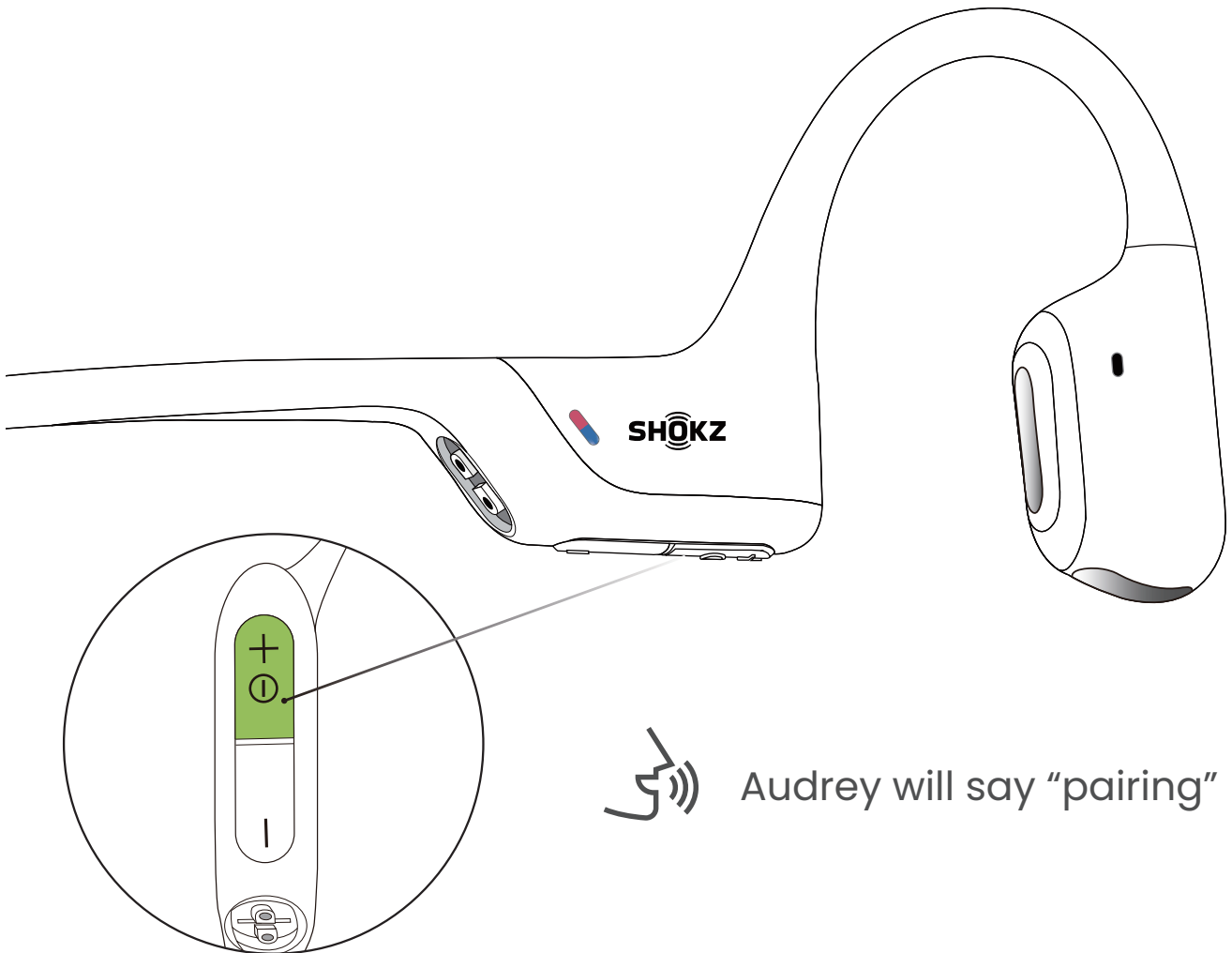


## Pair Two Devices

Switch between two devices seamlessly with multipoint pairing

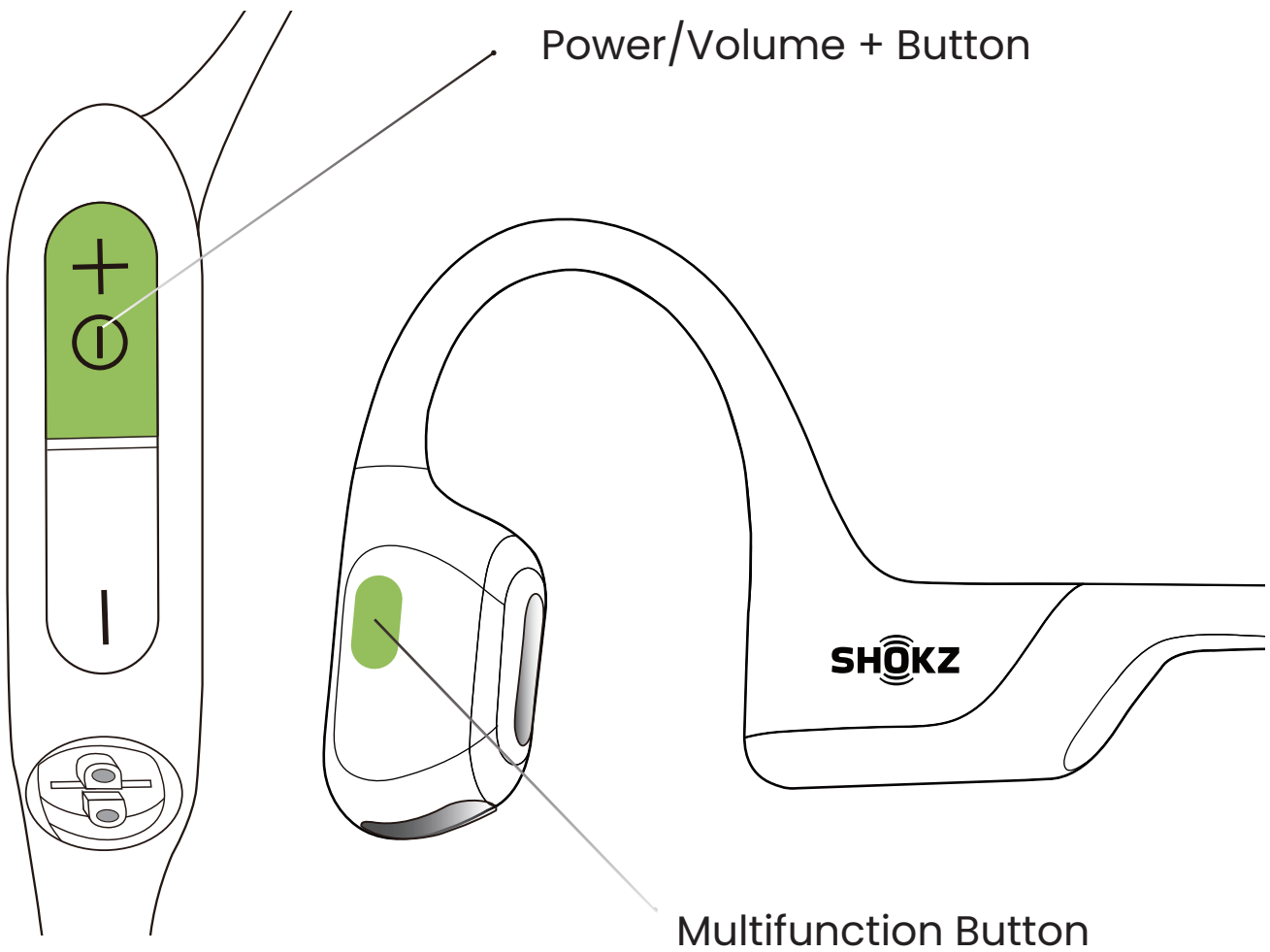
# Multipoint Pairing

**OFF** Operate controls with  
headphones powered off



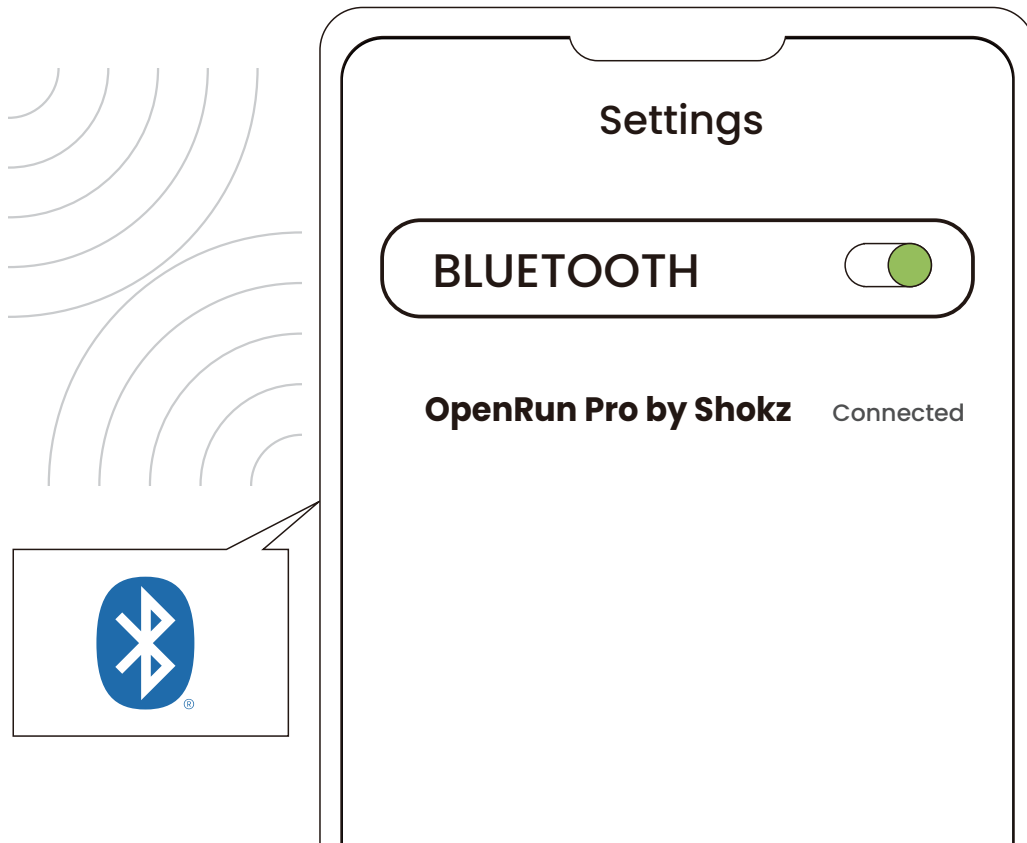
1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.

\*You can also use the Shokz App for easy switching between devices



Audrey will say "multipoint enabled."

3. Press and hold the multifunction button and Volume + button until Audrey say "multipoint enabled."



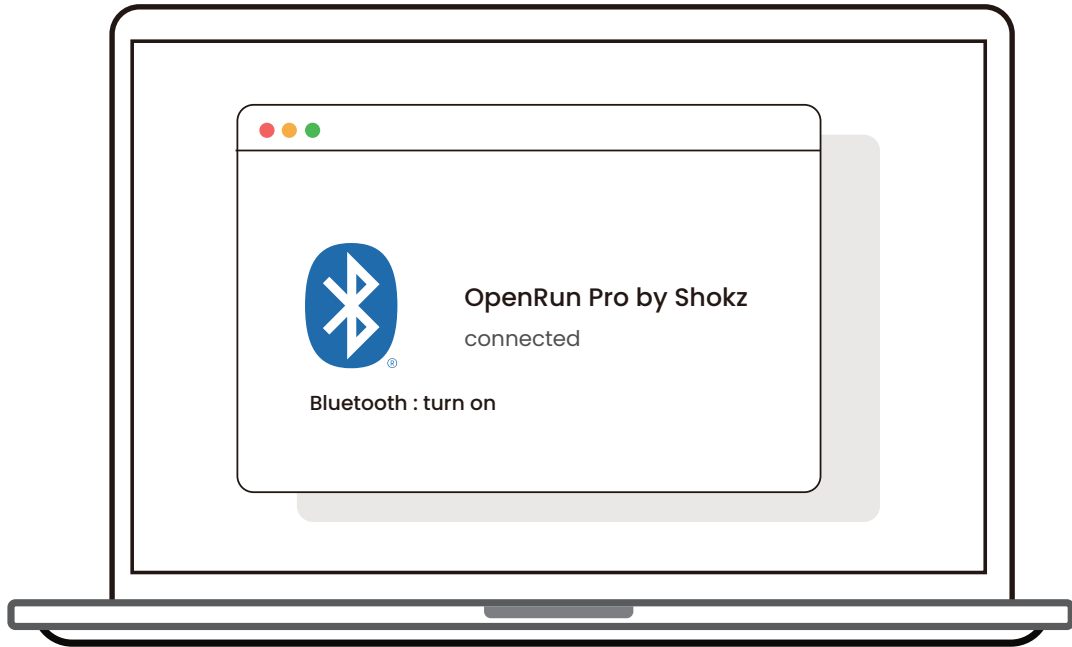
## First Device



Audrey will say "connected".

4. Open first device's Bluetooth® menu and select "OpenRun Pro by Shokz." Audrey will say "connected".

5. Turn your headphones off.



## Second Device

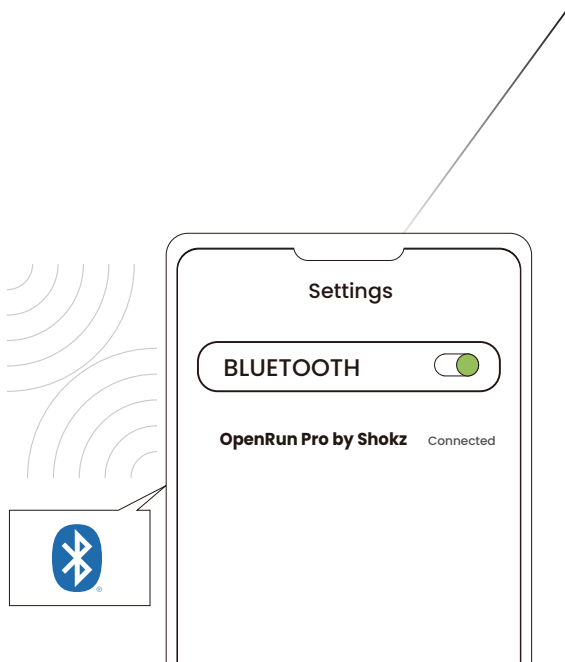


Audrey will say "connected".

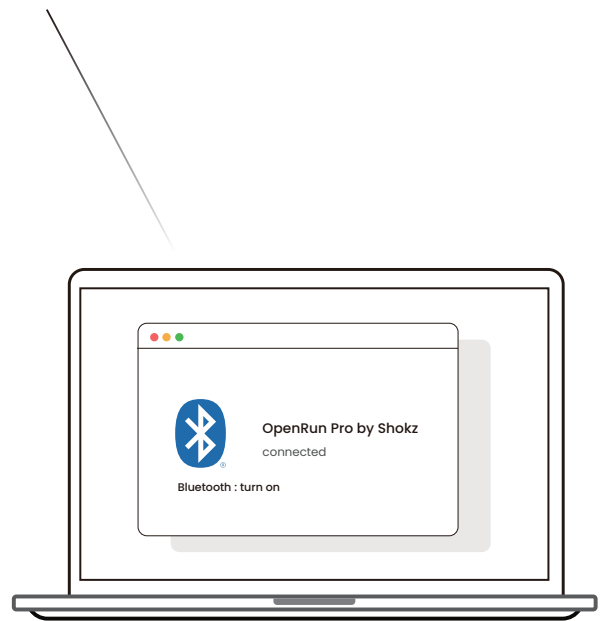
6.Re-enter pairing mode by pressing and holding Volume + until Audrey says "pairing"and the LED indicator flashes red and blue alternately.

7.Open second device's Bluetooth® menu and select "OpenRun Pro by Shokz."Audrey will say "connected."

8.Turn your headphones off.



First Device ✓



Second Device ✓

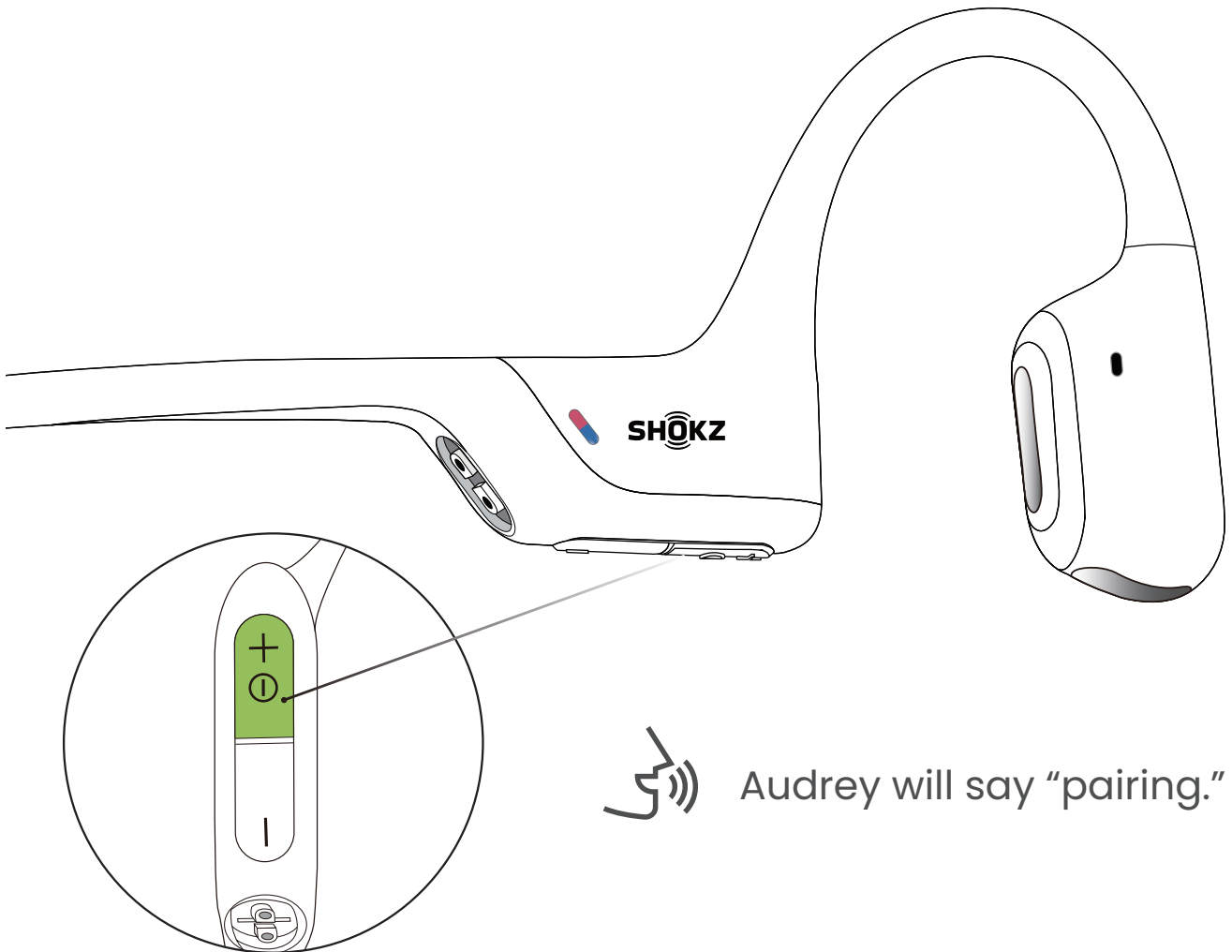


You will hear a beep, then Audrey will say “Welcome to Shokz, connected. Second device connected.”

9. Turn your headphones on. Your headphones are now connected to both devices.

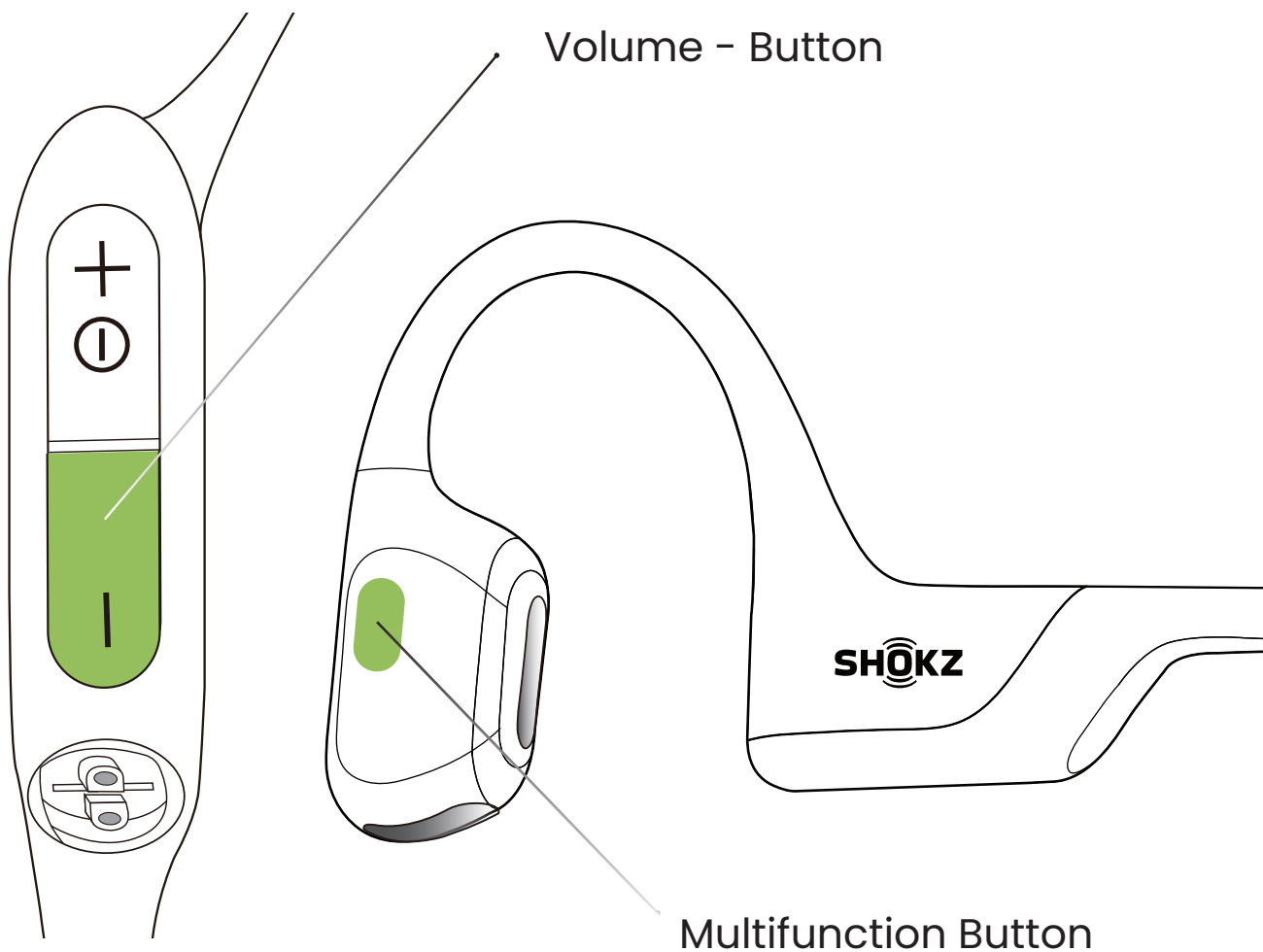
# Turn Multipoint Pairing Off


**OFF** Operate controls with headphones powered off.



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.

\*You can also use the Shokz App for easy switching between devices



 Audrey will say "multipoint disabled."

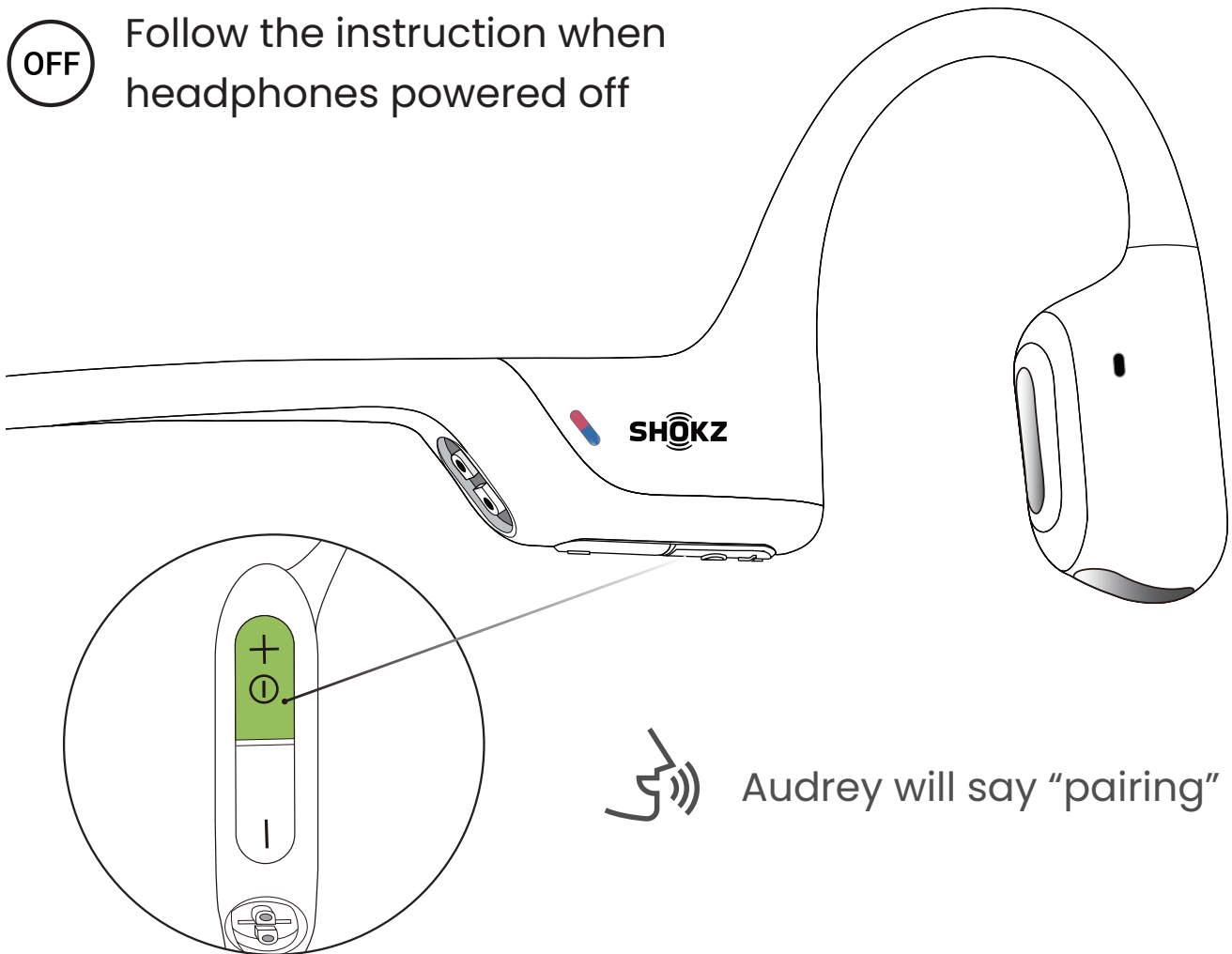
3. Press and hold the multifunction button and Volume - button until Audrey will say "multipoint disabled."



# Changing Languages

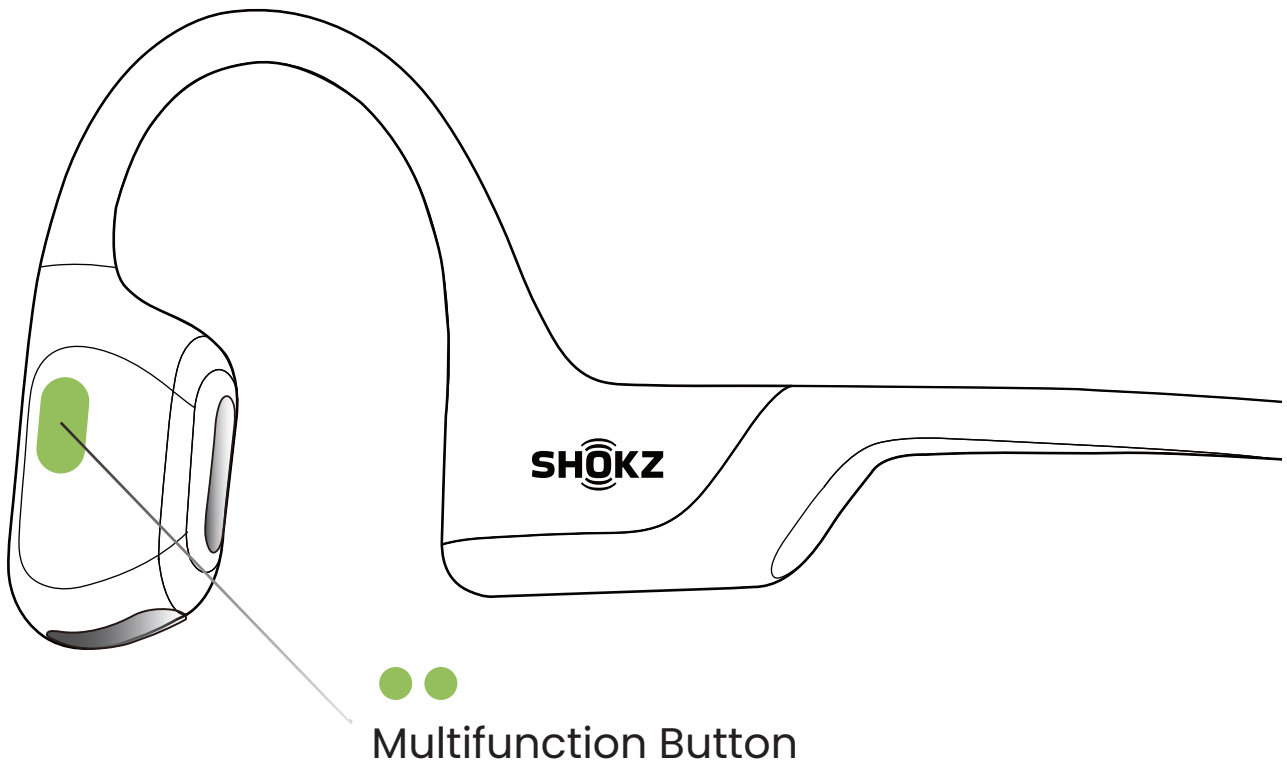
Your headphones have four built-in languages:  
**Chinese, English, Japanese and Korean.**

**OFF** Follow the instruction when  
headphones powered off



1. Start with your headphones powered off.
2. Press and hold Volume + until Audrey will say "pairing" and the LED indicator flashes red and blue alternately.

\*You can also use the Shokz App to change the language.



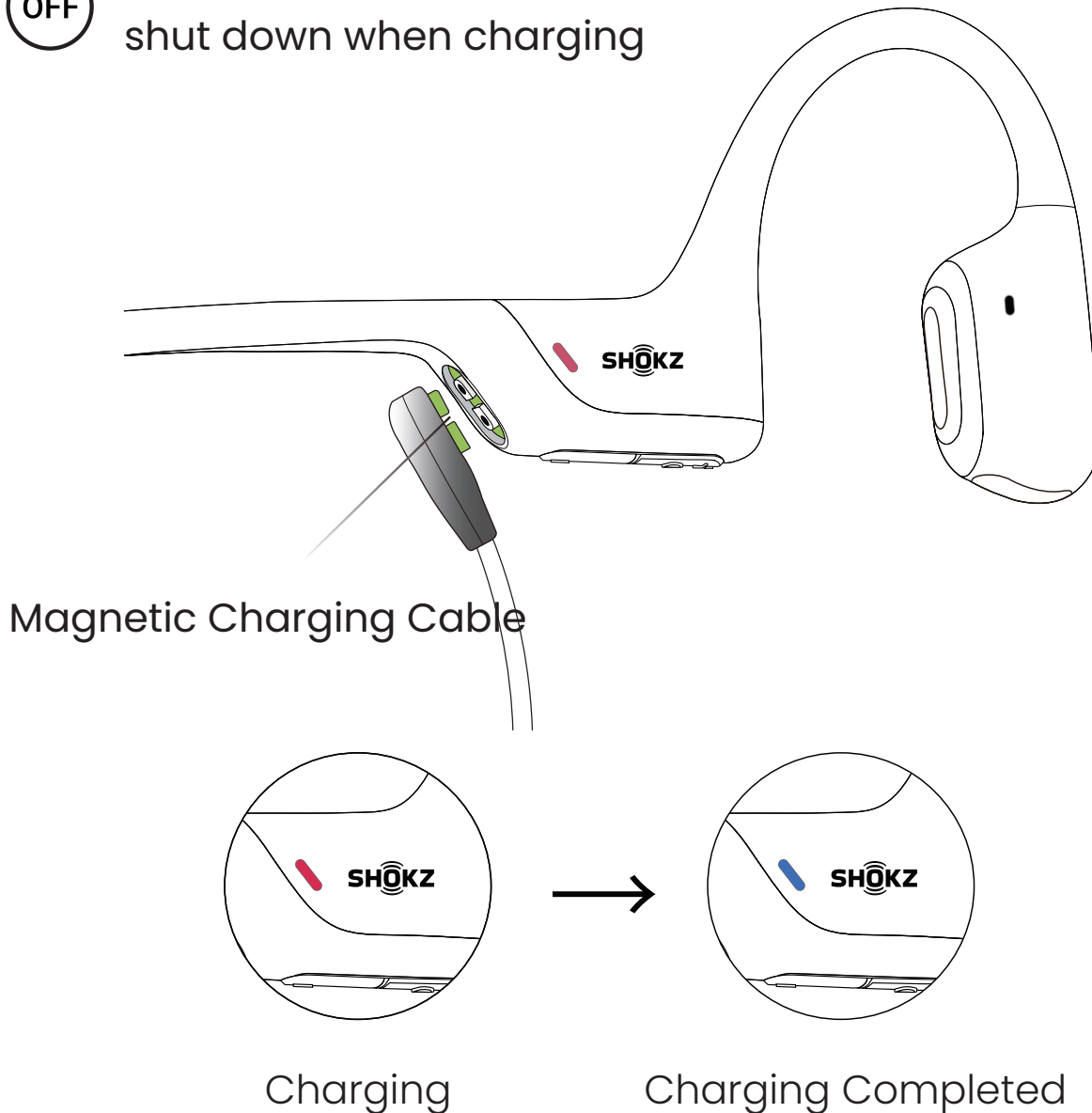
3. Double-press the multifunction button. Languages have been switched when you hear the corresponding language.

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# Care and Maintenance

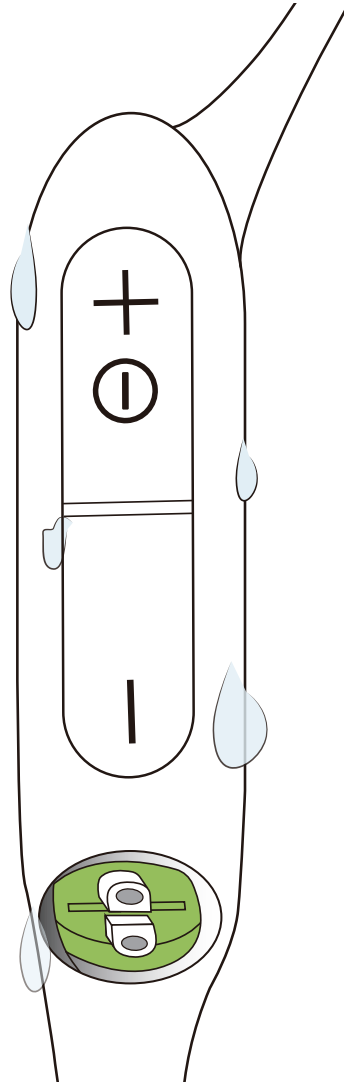
# Charging Tips

- OFF** The headset will automatically shut down when charging



When the headphones are at low battery, there will be a “charge me” prompt and the red light will flash intermittently. Use the corresponding magnetic charging cable for charging. The LED indicator will turn red during the charging process and the headphones will automatically turn off. The LED indicator will turn from red to blue when charging is complete.

# Moisture Detection Alert



## How it Works:

These headphones can detect liquid such as water, sweat, or rain. If the headphones are plugged into the charger while wet, the LED indicator will flash red and blue. The headphones will then emit a beep. If this happens, remove the charging cable, dry them completely, then proceed with charging.

# Storage and Maintenance

- Store the headphones in a cool, dry place. The working temperature should be 0~45°C (32~113°F).
- Keep the product away from heat sources, combustible gas or other clean/corrosive liquids, keep the product away from a long time of direct sunlight, using or placing in hot places such as car interior under high temperature.
- These headphones are water-resistant, but are not waterproof. Please do not submerge the headphones in water.
- Clean the headphones with a soft dry cloth.
- After storage for a long period, please charge the headphones before using again.

A circular icon containing the letters 'BC' in a bold, sans-serif font.

## Hearing Loss

Listening with headphones at high volume may affect your hearing and the audio will be distorted.

## Battery

- To avoid the risk of explosion, fire, or leakage from toxic chemicals, please do not disassemble the product or replace, deform, or mutilate the battery.
- Do not throw the headphones into water and/or fire.
- Do not use headphones if they show any signs of distortion or warped materials.

## Charge

- Always confirm that the charging port is dry before connecting the device to the charging cable. Failure to do so could result in increased possibility of short circuit issues, fire or explosion danger.

- Do not charge right after exercising, in case there's sweat inside the charging port, which could lead to circuit burning while charging.
- Keep the product away from heat sources when charging.
- Only charge with the magnetic charging cable approved by the manufacturer. Other charging cables may not meet applicable safety standards, and charging with such cables could pose a risk of injury to the users or damage to the device.
- Use this product only with an agency-approved power supply that meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).

## **Dangers of Driving**

Please note that in some countries or regions, it may be illegal to use this product while operating any type of vehicle. Please check and comply with the traffic rules or relevant laws and regulations in your area or consult your local regulatory authority.

## **Skin irritation**

Although rare, some users may experience skin allergies or skin sensitivity when coming into long-term contact with the product's outer materials.

To avoid the risk of an allergic reaction, please do not wear the product if you are experiencing skin injuries or irritations on or around the neck, ears, and/or head.

If you experience any redness of the skin, swelling, or itchiness while wearing the product, discontinue use of the product immediately and consult a physician.

## **Notice**

Design and specification are subject to change without notice. For the most up-to-date product information, please visit [www.shokz.com](http://www.shokz.com).

# Warranty

Your headphones are covered by a warranty.

Visit our website at <https://uk.shokz.com/pages/warranty-claim> for details of the limited warranty.

To register your product, download the Shokz App.

\*Failure to register will not affect your limited warranty rights.

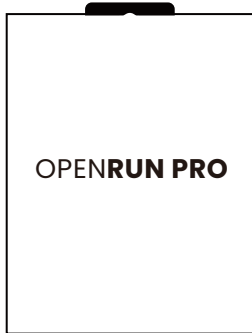


# Troubleshooting

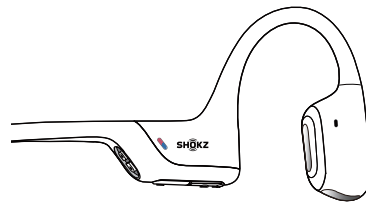


If you have any trouble or problems, please visit <https://uk.shokz.com/pages/support-new> for more support!

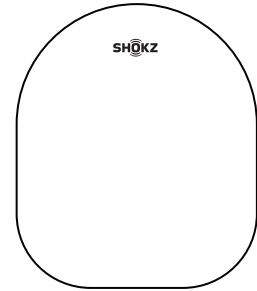
# What's in the Box



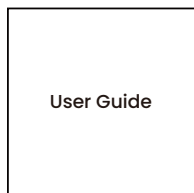
OpenRun Pro  
Box



OpenRun Pro  
headphones



OpenRun Pro  
Package



OpenRun Pro  
User Guide



OpenRun Pro  
Legal Statement



Magnetic  
Charging Cable

If any part of your product is damaged or missing, do not use it. Contact authorized Shokz dealer or Shokz customer service.

\*Please note that the packaging envelope may vary depending on the sales region.

# Regulatory and Legal Information

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure

compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head. Responsible party (contact for FCC matters only):

AfterShokz LLC.

3200 Gracie Kiltz Lane, Suite 400 Austin, TX 78758, The USA.

[www.shokz.com](http://www.shokz.com)

## Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following Two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The portable device is designed to meet the requirements for exposure to radio waves established by the ISED. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the head.

## CE Declaration of Conformity



Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU

Directive requirements. The complete declaration of conformity can be found at: <https://shokz.com/pages/policies>. Shokz's EU representative is AfterShokz Euro B.V., Schipholweg 103,2316XC Leiden, The Netherlands.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.

Frequency Range	Max. Transmit Power
2400-2483.5MHz	6dBm(EIRP)

**UK  
CA**

## UK Declaration of Conformity

Shokz Holding Limited hereby declares that this product is in compliance with the essential requirements and all other applicable United Kingdom's regulations. The complete declaration of conformity can be found at: <https://shokz.com/pages/policies>. Shokz's authorised representative in the UK is Pinpoint Consumer Electronics Ltd., Unit 35, Meridian House, Road One, Winsford Industrial Estate, Winsford, Cheshire CW7 3QG.



## WEEE Declaration of Conformity

This WEEE logo means that this product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

**Australia/New Zealand**

**Singapore**

**Philippines**



Complies with  
IMDA Standards  
DA107248



**SHOKZ**